# Project Design Phase Proposed Solution Template

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| Date | 15 February 2025 |
| Team ID | LTVIP2025TMID32100 |
| Project Name | citzen-ai intelligent citizen engagement platfor |
| Maximum Marks | 2 Marks |

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## Proposed Solution Template:

Project team shall fill the following information in the proposed solution template.

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| **S.No.** | **Parameter** | **Description** |
| 1. | Problem Statement (Problem to be solved) | Inefficient citizen engagement. |
| 2. | Idea / Solution description | AI-based chat, sentiment analysis, dashboard. |
| 3. | Novelty / Uniqueness | Real-time, contextual, insight-driven. |
| 4. | Social Impact / Customer Satisfaction | Faster responses, higher trust. |
| 5. | Business Model (Revenue Model) | SaaS for governments. |
| 6. | Scalability of the Solution | Cloud-ready, multi-platform. |